



Anchor Excellence

LEADERS ENABLING LEADERS



THOMSON GEER  
LAWYERS



# Directors' Online Masterclass

The Director specific online masterclass has been designed for Directors and Board Members of Aged Care Providers (Home Care and Residential). This masterclass will assist Directors in understanding their role as key personnel and understand their obligations as Directors of Approved Providers.

With all modules to be completed online and in your own time, this condensed version of our Compliance Essentials: Key Personnel Masterclass has been designed specifically for Board Members to better understand the specific aged care compliance landscape.

## Module 1: Legislation, Regulatory Administration, Approved Provider Responsibilities and Key Personnel

- Aged Care Act and Principles
- Key Conditions of Receiving Subsidy
- Key Personnel (obligations, liability and responsibilities)
- Fundamental Approved Provider Responsibilities
- Quality of Care Requirements
- Additional Services
- Legislative Requirements of Physical and Chemical Restraint

## Module 2: Approved Provider Responsibilities

- Approved Providers Responsibilities
- User Rights and Accountability
- Security of Tenure
- Resident Agreements
- Complaints Management
- Prudential Compliance

## Module 3: Assessing Compliance and Consequences of Non-Compliance, Sanctions and Review of decisions, Serious Incident Response Scheme

- Non-compliance and the Quality and Safety Commission
- Sanctions and Review of Decisions
- Serious Incident Response Scheme

## Module 4: Aged Care Quality Standards, Substitute Decision Making, Principles and Practices of Compliance Remediation

- Aged Care Standards 1, 4, 5, 6 & 7
- Dignity of Risk
- Substitute Decision Making
- Lessons learnt on compliance risk
- Not Met Themes
- Principles and Practices of Compliance Remediation

## Module 5: Clinical Governance and Consumer Facing Risk

- Aged Care Standards 2, 3 & 8
- Restrictive Practices
- High Impact / High Prevalent Consumer Risk
- Principles and Practices for Clinical and Governance



## DELIVERY FORMAT

- 5 modules of condensed, Director specific content
- Each module is 45 minutes in duration
- Online delivery, recordings for each module provided to access at a time that suits you
- Reading materials and handouts provided

## PRESENTED BY



Cynthia Payne  
CEO  
Anchor Excellence



Arthur Koumoukelis  
Partner  
Thomson Geer



Lucinda Smith  
Partner  
Thomson Geer



Madeline Walsh  
Partner  
Thomson Geer

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*The Masterclass helped me gain an in-depth appreciation of the aged care industry from a provider's perspective. Highly recommended for anyone with a position of responsibility within the aged care industry.*

”

Robert Craven, National Business Development Manager, Alteris Lifestyle & Care

“

*Excellent content delivered with supportive documents and resources to be used for immediate and future reference. The sessions are timely and work well in a ZOOM environment. Good to have legal and clinical experts running and talking to the content.*

”

Cathy Meyer, Non-Executive Director,  
Rockpool Residential Aged Care

## VIRTUAL BOARD Q & A SESSION

For those organisations that register their full Board\* to undertake the masterclass, Cynthia and a Thomson Geer Partner will provide a virtual Q&A session at an upcoming board meeting for no additional charge (valued at \$1,100.00 including GST).

## REGISTRATION

To register for the Directors' Online Masterclass please do so via email to [rsvp@tglaw.com.au](mailto:rsvp@tglaw.com.au)

## COST AND PAYMENT (including GST)

- Individual | \$495.00 per person
- 1 hour Virtual Board Q & A Session\* | \$1,100.00 per organisation

*\*Note, complimentary where the full board (8 directors or more) is registered.*