

Carla Beheram

Chief Operations Officer

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QUALIFICATIONS

2019

Master of Business Administration

2014

Advanced Diploma of Management - University of Ballarat

2012

Graduate Certificate in Strategic Business - University of Ballarat

2009

Diploma in Project Management - TAFE NSW

2005

Bachelor of Nursing - Australian Catholic University

Carla Beheram has extensive experience in Senior Management roles within Aged Care. She has a proven track record of success in all facets of Aged Care Management and has a demonstrated ability in identifying opportunities and turning strategic initiatives into action.

She is highly ethical and has a history of managing all stakeholders with integrity and respect.

Carla also holds qualifications in Nursing, Management and Business.

EXPERIENCE

2019 -

Chief Operations Officer, Anchor Excellence

Bespoke aged care management consulting. Administrator/Advisor services. Innovation and transformation. Executive coaching and speaking services. Our legacy is to improve your capability.

2018 - 2019

Director of Aged Care Services - St. Luke's Aged Care

Provided strategic leadership to all aged care operations within the organisation. Led objective and development planning with Board of Directors.

2017 - 2018

General Manager - SummitCare Baulkham Hills

Delivered and maintained quality processes and systems across centre. Met Compliance processes. Raised level of staff. Improved risk management and sustainability. Launched several key initiatives.

EXPERIENCE CONTINUED

2016 - 2017

Group Manager - SummitCare

Maintained strong occupancy results (93%) for the SummitCare group. Overhauled sales and administrative process. Successfully launched referral program.

2013 - 2016

Special Projects Manager - SummitCare

Project lead on SummitCare rebrand. Lead role in SummitCare's Wellbeing Framework. Project Manager for Electronic Care Management system, eCase

2010 - 2013

Group Manager - UnitingCare Ageing, Sydney Region

Led significant improvement in financial revenues, occupancy and wages across facilities. Budget surplus within 18 months.

2009 - 2010

Acting Group Manager (Quality and Compliance) SummitCare

Consistently delivered administrative, lifestyle and lifestyle leadership to KPIs and improve quality of care.

2007 - 2009

Executive Manager - SummitCare Randwick

Provided operational and clinical leadership to improve quality of care, health of staff and budget management.

PROFESSIONAL RECOGNITION & MEMBERSHIPS

AWARD

Recipient of Local Business Award - SummitCare Baulkham Hills - Most Inclusive Employer 2017

MEMBER

ACORN Mentoring Program for Aged Care Leaders (2017 - 2019)

MEMBER

LASA NSW & ACT, Congress Planning Committee (2014 - 2016)

AWARD

Australian Business Excellence Awards; Gold 2014, Silver 2009