

Anchor
Excellence



Incident Management and Serious Incident Response Scheme (SIRS) for Home Care

The Serious Incident Response Scheme (SIRS) in Home Care has been introduced to help prevent and reduce incidents of abuse and neglect to older people choosing to live at home and receive home care funding from the Australian Government.

The Scheme aims to (1) strengthen aged care systems to reduce the risk of abuse and neglect (2) build approved providers' skills and capabilities to better respond to serious incidents, (3) enable approved providers to review incident information in order to drive improvements in quality and safety (4) reduce the likelihood of preventable incidents from reoccurring and (5) most importantly ensure older people receive safe and quality home care to support their needs

What is required as an approved home care provider?

Incident management obligations - Every approved home care provider is required to have in place an effective incident management system – a set of protocols, processes, and standard operating procedures that employees, suppliers and contractors understand and are trained to use.

Compulsory reporting obligations - Every approved home care provider is required to report serious incidents to the Aged Care Quality and Safety Commission (ACQSC), and the Police when needed. This reporting includes incidents that occurred or are alleged to have occurred and will include incidents involving an older person with cognitive or mental impairment (such as dementia).

From our extensive work with home care providers, we recognise and acknowledge that time and resources are precious commodities.

To support and assist your organisation to manage the changes required, we have developed a Incident Management and Serious Incident Response Scheme (SIRS) Package for Home Care comprising of an extensive library of resources, including; policies, processes, templates and stakeholder communications.

The Incident Management and Serious Incident Response Scheme (SIRS) Package for Home Care includes the following:

SIRS Package

- SIRS Policy and Appendix SIRS table
- SIRS Process
- SIRS Notification Form
- Witness Statement Form
- Investigation File Notes
- SIRS Register
- Root Cause Analysis form
- Fishbone Tool
- SIRS Process Guide
- Incident Management Flowchart
- SIRS summary material for staff, older people and their Substitute Decision Maker
- Training Slide Deck
- SIRS Legislation and Guidance Material

Incident Management Package

- Incident Management Policy
- Incident Management Process
- Incident Management Investigation Form
- Incident Classification Table
- Client Incident Report Form

Elder Abuse

- Elder Abuse Policy
- Elder Abuse Process

What does it cost?

\$2,750.00 + GST per organisation

To talk to one of Anchor's SIRS specialists about the Serious Incident Response Scheme (SIRS) in home care pack please reach out by calling 02 8610 1950, emailing info@anchorexcellence.com or visiting www.anchorexcellence.com.

Contact Us

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