

Heather Robertson

Specialist Consultant

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QUALIFICATIONS

2003

Bachelor of Nursing,
University of Technology,
Sydney, NSW

2014

Immunisation Certificate,
Australian College of
Nursing

2018

Masters of Clinical
Leadership and Supervision,
Australian College of
Nursing

2009

Graduate Certificate in
Critical Care Nursing
- Emergency System,
Australian College of
Nursing

2021

Certificate IV in Training and
Assessment TAE40116

2017

Masters of Critical Care
Nursing, University of
Tasmania

Heather has significant expertise in clinical care, education and is highly versed in quality, compliance and risk management processes, safety systems, root cause analysis investigations and policy development.

Heather has a passion for the nursing workforce having completed a research project and thesis exploring the implementation and effectiveness of Clinical Supervision for nursing staff.

Heather holds qualifications in nursing, critical care - emergency stream and clinical leadership and education.

EXPERIENCE

2022 -

Specialist Consultant - Anchor Excellence

Bespoke aged care management consulting. Administrator/Advisor services. Innovation and transformation. Executive coaching and speaking services. Our legacy is to improve your capability.

2021 - 2022

Senior Project Officer, Aged Care Clinical Standards Team - Australian Commission on Safety and Quality in Health Care

Commissioning and analysing literature reviews related to clinical topics, Stakeholder consultation and management, Mapping of accreditation documents, Formulating the accreditation standard for Clinical Governance, Medication Safety, Pressure Injury, Prevention, Wound Management, Malnutrition, Hydration and Pain Management, Project Management, Federal Government Liaison relating to all aspects of the clinical standards

EXPERIENCE CONTINUED

2021 - 2021

Director of Patient Safety - Bankstown Hospital

Senior oversight of Clinical Governance including Patient Safety, Complaints, Risk and Quality, Hospital wide co-ordination of accreditation, Management of databases – QIDS, Sycle and QARS Project Management

2020 - 2021

Senior Patient Safety and Quality Manager - Nepean Hospital

2019 - 2020

Specialist Consultant - Anchor Excellence

2017 - 2019

Nurse Educator - Think Education

Delivering content of the Diploma of Nursing – HLT54115, All aspects of student management including marking and grading assessments, Quality Management of academic content which included creating the subject of HLTENN005, Preparation and teaching in a clinical simulation environment

2015 - 2017

Registered Nurse, Emergency Department - Canterbury Hospital

2017 -
Casual Pool

2012 - 2015

Quality / Patient Safety Manager - Canterbury Hospital

2011 -

Student Tutor Post Graduate Program - College of Nursing

PROFESSIONAL RECOGNITION & MEMBERSHIPS

MEMBER

Australian College of
Nursing (2008 -)