

# Compliance Essentials: Key Personnel Masterclass (6 weeks)

Suitable for Aged Care Board Members, Directors, Executives, Managers, Care Managers, Senior Quality and Compliance Officers and any Leader new to aged care (residential and home care)

In challenging times and with industry changes in progress, this Masterclass provides you with current aged care updates and a practical application and understanding of your key personnel obligations and approved provider responsibilities.

## Presented by industry specialists



Cynthia Payne  
CEO  
Anchor Excellence



Arthur Koumoukelis  
Partner  
Thomson Geer



Julie McStay  
Partner  
Thomson Geer



Lucinda Smith  
Partner  
Thomson Geer



Madeline Walsh  
Partner  
Thomson Geer

“ I found the Masterclass to be incredibly helpful. Professionally run and it was clear the presenters were exceptionally talented, engaged and passionate about aged care governance. Highly recommended!

Director, James Milson Village

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## Course modules

### Module 1: Legislation, Regulatory Administration, Key Personnel and Reforms

- Aged Care Act and Principles, Key Conditions of Receiving Subsidy

### Module 2: Fundamental Approved Provider Responsibilities

- Quality of Care Requirements, User Rights and Accountability

### Module 3: Common and Complex Regulatory Issues, Aged Care Quality Standards and Substitute Decision Making

- Additional Services, Security of Tenure, Respite, Dignity of Risk

### Module 4: Clinical Governance and Consumer Facing Risk

- Aged Care Standards 2 and 3, High Impact/High Prevalent Consumer Risks

### Module 5: Serious Incident Response Scheme and Significant Governance Changes

- Aged Care Standard 8, Restrictive Practices

### Module 6: Compliance and Consequences of Non-compliance and Sanctions and Review of Decisions

- Compliance Remediation, Complaints Management

### Module 7 (Optional\*): NDIS Provider Responsibilities and Regulatory Issues

- High Level Overview - Registration and Renewal, Variation, Suspension and Revocation of Registration, Key Personnel Obligations and Responsibilities, Worker Screening, Notification Obligations, Complaints and Incident Management and Reporting

## 2023 future courses

This interactive Masterclass comprises of six modules delivered by webinar, one module of 1.5 hours per week with an optional seventh module available\*.

11:00am - 12:30pm Sydney time

- Recordings available of modules if unable to attend
- \* Optional module at additional cost of \$88.00 per person

## May/June Aug/Sept

|           | May/June | Aug/Sept     |
|-----------|----------|--------------|
| Module 1  | 2 May    | 15 August    |
| Module 2  | 9 May    | 22 August    |
| Module 3  | 16 May   | 29 August    |
| Module 4  | 23 May   | 5 September  |
| Module 5  | 30 May   | 12 September |
| Module 6  | 6 June   | 19 September |
| Module 7* | 13 June  | 26 September |

## How to register

Please register your attendance with Sian Quinn  
[rsvp@tgllaw.com.au](mailto:rsvp@tgllaw.com.au) | 08 8236 1106

## Cost and payment (including GST)

Individual | \$595.00 per person

Groups of 10 or more | enquire for costs