

Anchor Excellence

Clinical Management and Governance Essentials for Homecare

Due to increasing demand for a homecare specific Masterclass, Anchor Academy in a direct response to feedback from clients, Anchor Leaders Carla Beheram, Akanksha Bernard and Dr Irene Stein will be hosting a timely and relevant online masterclass to assist providers in understanding their obligations and responsibilities under the Aged Care Act (1997) and the Aged Care Quality Standards.

As there are now over 1 Million Older Australians receiving Home and Community Care, the increasing age, frailty and complexity of co-morbidities has informed a need for more technical and complex care and service delivery at home. Home care assessment visits have increased, and we are seeing an increase in non compliance across the sector and this creates a challenging and, at times, confronting environment for clinical managers and leaders as the home and community care sector expands.

This masterclass provides the essential knowledge and understanding of clinical governance and care management frameworks to enable the provision of safe and quality care and an improved and enabled lived experience for consumers.

What will this masterclass cover?

● **Module 1 - Consumer engaged care and services planning at home**

- Understanding the current context of in home care
- Fundamentals of clinical governance frameworks
- Understand and articulate high impact risks
- Your role in ensuring that harm to the consumer is minimised
- Understand documents key clinical staff including Registered Nurses
- Understand the Aged Care Code of Conduct and the Aged Care Charter of Rights
- Oversee clinical performance and support clinical improvement opportunities using evidence based practice
- Develop and implement care plans in line with the Aged Care Quality Standards - using dignity of risk to underpin care planning
- Facilitate consumer case conferences
- Ensure that consumer goals, needs and preferences drive care and consumer experience



- **Module 2 - Your service environment and The Aged Care Quality Standards in home care**
 - Identifying potential gaps in policy and procedures relating to high impact risks in the home environment
 - Five key areas of risk for Home Care
 - Understanding key elements of the following policies and processes
- **Module 3 - Incident Management and Quality Improvement - What good looks like**
 - Completing incident investigations and risk assessments
 - Compulsory Reporting pathways
 - Identifying trends and refine evidence based clinical practice
 - What a good Plan for Continuous Improvement (PCI) looks like
- **Module 4 - Leading the team with accountability for quality outcomes for consumers**
 - Conducting clinical meetings effectively (including documentation)
 - Demonstrating improvement and actions as meeting outcomes
 - Building your PCI connecting with your governance framework
 - Holding teams accountable
 - Your impact as a leader
 - Understanding the changing regulatory environment - preparing you for change

Who should attend?

- New and experienced Care Managers
- Clinical Care Coordinators
- Quality Managers
- Educators
- Clinical Leaders who are relieving management roles

Session Dates

June 2023

Module 1: June 6th 2023 - 11:00 AM - 1:00 PM Sydney Time

Module 2: June 13th 2023 - 11:00 AM - 1:00 PM Sydney Time

Module 3: June 20th 2023 - 11:00 AM - 1:00 PM Sydney Time

Module 4: June 27th 2023 - 11:00 AM - 1:00 PM Sydney Time

What does it cost?

\$595.00 + GST Per Person, Per Registration

*Group discounts are available for teams of 5 or more, please inquire for more details

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