



Britt O'keefe

Disability Specialist

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Qualifications

2023

Research Innovation Base Program, Cruxes Innovation

2023

Practitioner Certification Program, LUMA Institute

In progress

Doctor of Philosophy (PHD)
Deakin University

2006

Cert IV Training and Assessment,
Essendon Network for
Employment and Training

2006

Master of Business, Swinburne
University of Technology

1997

Bachelor of Arts (Psychology),
Ballarat University

Britt has a deep understanding and unparalleled experience in developing and implementing organisational-wide service delivery and design reforms to sectors experiencing significant transformational change. She is an insightful leader with a unique combination of business acumen, technical expertise and a passion for delivering high-quality client outcomes. Britt is continually handpicked to turn around underperforming organisations, leveraging executive support in successfully delivering organisational transformation change with meticulous attention to detail and quality.

She also has a passion for Australia's personal care workforce and is completing a PhD. exploring voluntary employee turnover and employee retention with both past and present personal care workers.

Experience

2019 - Current

Disability Specialist, Anchor Excellence

Bespoke aged care management consulting. Administrator / Advisor services. Innovation and transformation. Executive coaching and speaking services. Our legacy is to improve your capability.

For a full list, please visit us on LinkedIn

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Experience

2017 - 2019

Director, National Aged Care Lead, National Disability Insurance Agency (NDIS)

Initiated, planned, executed and monitored a national service delivery model to engage with younger people in residential aged care and where applicable transition them into the National Disability Insurance Scheme. Represented NDIA at both national and jurisdictional committees, workshops, forums and meetings in the provision of expertise between the operational interface between the Aged Care Act 1997 and the National Disability Insurance Scheme Act 2013.

2016 - 2017

Manager, Health Service Projects, Department of Justice and Regulation

Leading a large consortium of stakeholders, pursued opportunities and connect policy development and operations through several health service projects that traverse the correctional and broader health systems. This included leading the initiation, planning, execution and monitoring of a new pathway improving access to Victoria's acute and sub-acute health care services.

2015 - 2016

Senior Project Manager, Department of Economic Development, Jobs, Transport and Resources

Lead the initiation, planning, execution and monitoring of the Governance Framework for Portfolio Performance across the Department and its 48 portfolio agencies aiming to improve performance. Provided ongoing coaching, individual and team business performance identifying opportunities for building team accountability and continuous improvement.

2014 - 2015

Program Management, Department of Education and Early Childhood Development

Spearheaded the Department of Education and Early Childhood Development's \$30 million dollar commitment to invest in the future of employees and businesses in Victoria's automotive supply chain sector by initiating, planning, executing and monitoring four complementary training services.

Professional Recognition & Memberships

Membership

Australian Institute of Directors

Membership

Australian Institute of Management

Membership

Australian Institute of Project Management

Membership

Institute of Public Administration Australia

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