


Ingrid Fairlie

Aged Services, Disability & Compliance Remediation

 (02) 8610 1950

 ingridfairlie@anchorexcellence.com

 www.anchorexcellence.com

 [Linkedin.com/in/ingridfairlie](https://www.linkedin.com/in/ingridfairlie)



Qualifications

2022

Advisory Board Technical Foundations micro-credential, Advisory Board

2022

Team Management Profile Accreditation

2019

Master of Business Administration, Australian Institute of Management

2015

What does it mean to be a risk based regulator?, Harvard University

2010

Diploma of Management, Australian Institute of Management

For a full list, please visit us on LinkedIn

An experienced quality and compliance leader in aged care and disability services, possessing first hand practical and technical knowledge of the respective regulatory frameworks; working on the technical advisory panel of regulatory reforms and development of the Australian Aged Care Standards and guidance material.

Extremely capable, Ingrid brings analytical, critical thinking skills to process management and design improvement, change programs and policy development.

Experience

2019 - Current

Aged Services, Disability & Compliance Remediation, Anchor Excellence

Bespoke aged care management consulting. Administrator / Advisor services. Innovation and transformation. Executive coaching and speaking services. Our legacy is to improve your capability.

2019 - Current

Director, Quality Dimensions

Developing resources, performance measurement and training programs to support ongoing sustainable improvement.

**Anchor
Excellence**

Experience

2018 - 2019

Assistant Director, NDIS Quality and Safeguards Commission

The NDIS Quality and Safeguards Commission commenced on 1 July 2018 with regulatory oversight of NSW and SA providers of supports and services under the NDIS.

2008 - 2018

Assistant Director Quality Reforms, Australian Aged Care Quality Agency

2007 - 2008

Training and Policy Development Officer, Aunties and Uncles Children's Services

2005 - 2007

Quality Manager, Catholic Healthcare

2002 - 2005

Quality Coordinator, Unitingcare Residential Aged Care

1988 - 1990

Research Analyst, Credit Suisse First Boston

Professional Recognition & Memberships

Membership

Institute of Managers and Leaders

Membership

International Society for Quality Health Care (ISQua)

Membership

Auditor - ISQUA Standards Surveyor