


Sue Smith

Specialist Advisor, Operations,
Clinical and Compliance

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Qualifications

1996

Advanced Diploma in
Gerontology, Concord Hospital

1980

Certificate in Midwifery, Auburn
Hospital

1979

General Nurse Training
Certificate, Canterbury Hospital

Sue joined Anchor Excellence in 2021, she has extensive experience in aged care with 30 years experience in the industry.

Sue has held senior management positions including Director of Care, Group Manager Care & Services across ten services for clinical governance and compliance and Regional Manager across five services.

Sue holds qualifications in nursing, gerontology, management and business. She is highly versed in quality, compliance and risk management processes, supporting a culture of innovation and best practice.

Experience

2021 - Current

***Specialist Advisor, Operations, Clinical and Compliance,
Anchor Excellence***

Bespoke aged care management consulting. Administrator / Advisor services. Innovation and transformation. Executive coaching and speaking services. Our legacy is to improve your capability.

For a full list, please visit us on LinkedIn

**Anchor
Excellence**

Experience

2020 - 2021

Corporate General Manager, SummitCare

At SummitCare, Sue was responsible for building strong working relationships with Leisure and Lifestyle, Care and Catering teams, Management, Residents, Families and other Allied Health professionals. She also ensured SummitCare was operating in line with industry benchmarks and standards.

2013 - 2018

Group Manager, SummitCare

Sue was responsible in assisting the development of clinical strategies, Ensuring staff have required skills and training, monitoring clinical care and clinical governance across SummitCare homes in NSW.

2010 - 2013

Executive Manager, SummitCare

Sue was responsible for the overall management of the center ensuring they operate efficiently, overall performance of the center and driving a consumer focused orientation in all services provided, in accordance to the organisations Vision, Mission and Values.

2001 - 2010

Executive Manager, SummitCare

Sue was accountable for the management of HR including all aspects of recruitment, selection and performance management in accordance with accepted HR and industrial relation practices. Nyora Gardens employees over 100 persons consisting of full time, part time and casual.