

# Anchor Excellence

LEADERS ENABLING LEADERS

**THOMSON GEER**  
LAWYERS

## Compliance Essentials: Directors Cut<sup>®</sup>



The streamlined version of our Compliance Essentials: Key Personnel Masterclass is uniquely structured to empower Directors and Board Members with a comprehensive understanding of the intricate aged care compliance framework. It delves into their distinct roles and responsibilities as key personnel within Approved Providers, equipping them with the knowledge and insights necessary to navigate the regulatory landscape effectively. Participants have the flexibility to complete all modules online at their own pace.

### Delivery Format

- 6 modules of condensed, Director specific content
- Each module is 45 minutes in duration
- Online delivery, recordings for each module provided to access at a time that suits you
- Reading materials and handouts provided

### Virtual Board and Q&A

For those organisations that register their full Board\* to undertake the masterclass, Cynthia and a Thomson Geer Partner will provide a virtual Q&A session once all modules have been viewed by the Directors at an upcoming board meeting for no additional charge (valued at \$1,100.00 including GST).

### Presented By



**Cynthia Payne**  
Managing Director,  
Anchor Excellence



**Julie McStay**  
Partner, Thomson  
Geer

## What's Covered?

### Module 1: Legislation, Key Reforms, Regulatory Administration, Approved Provider Responsibilities and Key Personnel

- Aged Care Act and Principles
- Summary of Key Reforms 2022 and 2023
- Key Conditions of Receiving Subsidy
- Key Personnel (obligations, liability and responsibilities)
- Fundamental Approved Provider Responsibilities
- Quality of Care Requirements
- Additional Services

### Module 2: Approved Provider Responsibilities

- User Rights and Accountability
- Security of Tenure
- Respite
- Resident Agreements
- Complaints Management
- Prudential Compliance

### Module 3: Compliance and Consequences of Non-Compliance, Sanctions and Review of Decisions and Compliance Remediations

- Non-compliance and the Quality and Safety Commission
- Sanctions and Review of Decisions
- Compliance Remediation

### Module 4: Aged Care Quality Standards and Substitute Decision Making

- Aged Care Standards 1,4,5,6&7
- Dignity of Risk
- Substitute Decision Making
- Lessons learnt on Compliance Risk
- Not-Met themes

### Module 5: Clinical Governance and Consumer Facing Risk

- Aged Care Standards 2,3&8
- High Impact/High prevalent Consumer Risk
- Clinical and Care Governance

### Module 6: Serious Incident Response Scheme, Restrictive Practices and Upcoming Reform Agenda


- Serious Incident Response Scheme
- Restrictive Practices
- Upcoming Reform Agenda including new governance and prudential requirements

## What does it cost?

\$495.00 per person (inc. GST)  
1 hour virtual board Q&A session\* | \$1,100.00 per organisation

*\*Note, complimentary where the full board (8 directors or more) is registered.*

## Enquire online today!

 (02) 8610 1950

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 [www.anchorexcellence.com](http://www.anchorexcellence.com)

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