




Sarah Louise Marciano

Specialist Consultant

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Qualifications

2023

Centre for Compassionate Leadership

Compassionate Leadership Certification

2017

SAI Global

Lead Auditor in Quality Management Systems

2017

Australian Council on Health Care Standards

Root Cause Analysis

2014

Institute of Business Excellence
Diploma of Management

2011

Institute of Business Excellence
Cert. IV Frontline Management

2007

SAI Global
Project Management

Sarah Louise Marciano is a dedicated and accomplished registered nurse with a proven track record in executive leadership across clinical and corporate governance, quality and safety, and navigating aged care reform.

Known for her practical, compassionate, and resilient approach, Sarah brings exceptional expertise in steering organisations through significant transformations and complex challenges. Her professional journey reflects a steadfast commitment to enhancing quality care, ensuring compliance, and driving organisational excellence. With an ability to balance strategic vision with hands-on execution, Sarah has consistently delivered measurable improvements in operational outcomes and fostered cultures of accountability and innovation within the aged care sector.

Experience

2024 - Present

Anchor Excellence

Business Operations Manager

In her role as a Specialist Consultant, Sarah provides strategic and operational support to aged care providers, helping them navigate the complexities of regulatory compliance, governance, and clinical care delivery. Drawing on her extensive experience in both home care and residential aged care, she collaborates with organisations to improve quality standards, enhance workforce capability, and align with industry reforms.

2018 - 2024

integratedliving Australia

Executive Director, Governance and Risk

As an essential member of the Executive Leadership Team, Sarah leads with strategic insight and operational excellence in a fully remote environment spanning regional, rural, and remote Australia. She oversees clinical governance, ensuring safe, high-quality client care and performance, and spearheads risk management strategies to enhance business resilience and emergency management. Sarah also develops and implements comprehensive policies for quality, corporate governance, and compliance, ensuring adherence and fostering a culture of continuous improvement.

October - November 2018

G8 Education

Project Lead, Child Safety

Short-term contract focusing on implementing Child Safety Standards across the organisation.

May - November 2018

Southern Cross University

Project Lead, Child Safety

Sarah was a unit assessor for the Graduate Certificate in Australian Nursing for International Registered Nurses, facilitated student placements, and delivered clinical labs and tutorials for Bachelor of Nursing students.

2008 - 2018

Feros Care

Director of Residential and Clinical Services

Responsible for the strategic management of three residential aged care facilities, overseeing 174 residents, a workforce of 200, and managing a \$14 million budget. Sarah implemented the Byron Model of Care and led the rollout of the eVillage technology initiative. Additionally, she managed a new business arm that achieved 75% growth in nursing services, including telehealth and virtual care programs.

Anchor
Excellence

Qualifications (Cont.)

2007

TAFE NSW

Aged Care Funding Instrument
(Managers)

1999

English National Board

Teaching and Assessing in Clinical
Practice

1992

Thomas Guy School of Nursing,
London

Registered General Nurse

Committee Memberships

2022 - Present

Department of Health

Aged Care Quality Sector Reference
Group

Professional Memberships

- BoardWise
- Governance Institute of Australia