Toni Venditti

Specialist Consultant

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Sydney NSW · Available Australia-wide



Qualifications & Training

Registered Quality Assessor
Aged Care Quality and Safety Commission

Certificate IV in Government (Investigations)
PSP41504

Certificate IV in Government (Statutory Compliance)
PSP41404

Certificate IV in Assessment and Workplace Training
BSZ40198

Anchor Excellence

Toni Venditti is an aged care compliance, audit and education consultant with more than 20 years' experience across government regulatory, compliance, audit and program roles. Toni spent five years as a Senior Quality Assessor with the Aged Care Quality and Safety Commission, followed by five years providing independent aged care compliance, audit, review and education services.

Toni brings extensive experience in regulatory assessment, evidence collection and analysis, interviews, observation, risk identification and evidence-based reporting using the Commission's assessment methodology, and currently supports aged care providers with compliance, education, documentation and systems review in the Strengthened Aged Care Quality Standards environment.

Core Consulting Capabilities

- Aged care compliance audits and quality reviews
- Commission assessment methodology and lines of enquiry
- Resident and staff interviews and observation
- Risk and potential harm identification
- Restrictive practices
- Care planning and assessment documentation review
- Evidence-based reporting and practical recommendations
- Regulatory assessment preparation and readiness
- Evidence collection, analysis and triangulation
- Documentation, records and systems review
- SIRS, complaints and feedback
- Continuous improvement and governance evidence
- Staff and management education

Experience

Independent Consulting

Aged Care Compliance Consultant
2021 – Present

- Provide independent compliance auditing, quality reviews, regulatory readiness support, advisory services and education to aged care providers.
- Apply the Commission's assessment methodology, including interviews, observation, documentation and records review, evidence analysis and triangulation.
- Prepare evidence-based reports identifying risk, potential harm and compliance gaps, with practical recommendations for improvement.
- Support regulatory assessment preparation and compliance in SIRS, restrictive practices, complaints and feedback, continuous improvement, governance evidence and care planning.
- Develop and deliver tailored education for staff at all levels, aligned to the Strengthened Aged Care Quality Standards.

Aged Care Quality and Safety Commission

Senior Quality Assessor
2017 – 2021

- Conducted announced and unannounced regulatory assessments of aged care services against legislation and the Aged Care Quality Standards.
- Interviewed residents, staff and stakeholders, observed practice and reviewed records to determine the quality of care and services provided.
- Collected and analysed evidence, identified and escalated risk and potential harm, and prepared evidence-based reports for Commission delegates within legislated timeframes.
- Led assessment teams and provided coaching and mentoring to new quality assessors.
- Represented the Commission and managed internal and external stakeholder relationships.

Earlier Regulatory & Government Experience

Team Leader – Industry Skills Fund · Department of Education and Training — 2015 – 2017
Provider compliance, policy and guideline interpretation, adviser oversight, application assessment and funding recommendations.

Australian Apprenticeships – Compliance, Debt Recovery, Reviews & Procurement · Department of Education and Training — 2014 – 2015
Provider monitoring and client-record audits, risk assessment, enforcement recommendations, debt recovery and fraud-investigation support.

Team Leader – Business Support Unit · Department of Industry — 2012 – 2014
Led a nationally dispersed team managing financial, HR, procurement and compliance functions following Machinery of Government changes.

State Contract Manager · Language, Literacy and Numeracy Program — 2011 – 2012
NSW/ACT contract management, provider monitoring visits and compliance with records-management and service delivery requirements.

Finance & Logistics Manager · Building the Education Revolution Implementation Taskforce — 2010 – 2011
Led logistical planning for 459 site visits nationwide, supported quality audit design and implementation, and managed contractors and procurement.

Compliance Officer · Child Care Benefit Program — Oct 2006 – Jun 2010
Statutory compliance reviews and evaluation reports, fraud-investigation support, and compliance education for providers and colleagues.